

# AMBULATORY SURGERY REPORT

## Filter Definition

Filter	Choice(s)
Received Date	From 01/01/2017 To 01/31/2017
Unit	ADH

## Benchmarking Definition

Benchmarking Period	11/01/2016 To 01/31/2017
Benchmarking Group	All Respondents

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## Question Analysis

Overall Section	All Respondents										
	Question	Mean	Std Dev	n	All PG Database N = 1586	Rank	AHA Region 6 N = 60	Rank	UPH Custom N = 12	Mean	Rank
<b>Std Overall</b>		91.8	13.5	50	93.4	18	93.0	28	93.2	21	
<b>Overall</b>		90.6	13.1	50							
<b>Std Nursing</b>		93.8	11.6	49	94.8	24	94.5	25	94.5	18	
<b>Nursing</b>		91.2	13.7	50							
	Nurses concern for comfort	95.1	10.0	46	95.0	46	94.8	54	94.8	50	
	Informed all meds received in hosp <sup>†</sup>	84.3	21.8	43	92.0	1	92.0	1	(N < 7)	N/A	
	Info N gave to prepare for proc	94.2	11.9	47	95.2	25	95.6	10	95.0	16	
	Nurse response to questions	93.2	13.4	48	95.4	11	95.9	1	94.9	7	
<b>Std Physician</b>		89.8	18.3	48	94.4	3	93.9	3	93.6	1	
<b>Physician</b>		89.8	18.3	48							
	Explanations prior to surgery	90.4	18.5	47	94.4	4	93.7	8	93.2	6	
	Information re what was done	89.6	19.9	48	92.4	14	92.0	14	92.0	3	
	Doctor response to questions	91.5	19.0	47	94.8	6	95.1	5	94.6	1	
	Doctor expln why proc important	89.1	19.9	48	92.8	7	93.1	1	92.9	1	
<b>Std Overall Assessment</b>		-	-	0	95.6	N/A	95.2	N/A	(N < 7)	N/A	
<b>Overall Assessment</b>		93.4	15.1	49							
	Likelihood use Amb Surg unit again <sup>†</sup>	93.4	15.1	49	96.3	3	(N < 7)	N/A	(N < 7)	N/A	
<b>Std Personal Issues</b>		-	-	0	90.3	N/A	90.3	N/A	89.1	N/A	
<b>Personal Issues</b>		88.5	15.1	49							
	Concern not to discharge too soon <sup>†</sup>	88.8	16.3	47	93.2	5	93.1	1	(N < 7)	N/A	
	Staff's concern check on you often <sup>†</sup>	88.8	15.4	49	(N < 7)	N/A	(N < 7)	N/A	(N < 7)	N/A	

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## Frequency Analysis

Overall Section <i>n</i> Question	Very Poor % <i>n</i>	Poor % <i>n</i>	Fair % <i>n</i>	Good % <i>n</i>	Very Good % <i>n</i>
331 <b>Std Overall</b>	1.2% 4	0.0% 0	3.6% 12	20.5% 68	74.6% 247
519 <b>Overall</b>	0.8% 4	0.6% 3	4.8% 25	22.4% 116	71.5% 371
141 <b>Std Nursing</b>	0.0% 0	0.0% 0	2.1% 3	19.1% 27	78.7% 111
184 <b>Nursing</b>	0.0% 0	0.5% 1	6.0% 11	19.0% 35	74.5% 137
46 Nurses concern for comfort	0.0% 0	0.0% 0	0.0% 0	19.6% 9	80.4% 37
43 Informed all meds received in hosp <sup>†</sup>	0.0% 0	2.3% 1	18.6% 8	18.6% 8	60.5% 26
47 Info N gave to prepare for proc	0.0% 0	0.0% 0	2.1% 1	19.1% 9	78.7% 37
48 Nurse response to questions	0.0% 0	0.0% 0	4.2% 2	18.8% 9	77.1% 37
190 <b>Std Physician</b>	2.1% 4	0.0% 0	4.7% 9	21.6% 41	71.6% 136
190 <b>Physician</b>	2.1% 4	0.0% 0	4.7% 9	21.6% 41	71.6% 136
47 Explanations prior to surgery	2.1% 1	0.0% 0	2.1% 1	25.5% 12	70.2% 33
48 Information re what was done	2.1% 1	0.0% 0	6.3% 3	20.8% 10	70.8% 34
47 Doctor response to questions	2.1% 1	0.0% 0	4.3% 2	17.0% 8	76.6% 36
48 Doctor expln why proc important	2.1% 1	0.0% 0	6.3% 3	22.9% 11	68.8% 33
0 <b>Std Overall Assessment</b>	0.0% 0	0.0% 0	0.0% 0	0.0% 0	0.0% 0
49 <b>Overall Assessment</b>	0.0% 0	2.0% 1	2.0% 1	16.3% 8	79.6% 39
49 Likelihood use Amb Surg unit again <sup>†</sup>	0.0% 0	2.0% 1	2.0% 1	16.3% 8	79.6% 39
0 <b>Std Personal Issues</b>	0.0% 0	0.0% 0	0.0% 0	0.0% 0	0.0% 0
96 <b>Personal Issues</b>	0.0% 0	1.0% 1	4.2% 4	33.3% 32	61.5% 59
47 Concern not to discharge too soon <sup>†</sup>	0.0% 0	2.1% 1	2.1% 1	34.0% 16	61.7% 29
49 Staff's concern check on you often <sup>†</sup>	0.0% 0	0.0% 0	6.1% 3	32.7% 16	61.2% 30