Ed Day

September 7, 2016

Allen College

Opening

Brooke

Fibro Scan

Tonja and Amber

This is a newer service that we offer. Not invasive. It is an Ultra Sound. Tonja, Amber and Barb Burkle are the ones that can do this. Why order a Fibro Scan? To see if patient has fatty liver, Hepatis C or B or liver disease. Insurance Companies would rather do this first before a liver biopsy procedure.

The prep to do this is not painful. Nothing by mouth for three hours before. Wear loose blouse/shirt, don't need a driver. The procedure will take 30-45 minutes depending on the patient.

Patient will lay on their back, with right arm over head. The patient will feel the cool gel, and may feel a slight thump as they get the ten readings.

Employee Survey

Jerilyn and Billie

The answers are confidential. Directors will see the results in mid to late October. All surveys will be in by September 21. As an office goal we are hoping for 100% participation.

Infection Control

Holly

Updated on current SGNA guidelines. Lastest update requires designating clean and dirty area in scope reprocessing room. Emphasis on visual inspection has been noted but other steps will remain the same. Very important to use PPE during procedures and all aspects of scope reprocessing. Clean the basin after every scope. Use forced air through scope until no water comes out. Use forced air to clean the valves also.

Joint Commission Readiness

Brenda and Lisa

Bleach wipes with every patient that has C-Diff. To identify patient always ask for date of birth and name. After every patient clean room.

Allowed time for object to be in hallway is 30 minutes. Time out must be done before every case. Everyone needs to stop what they are doing, listen to the name of the patient, date of birth,procedure, and allergies. Everyone completes Time-Out the same.

Sara and Danielle

Goals and Visions

Dr. Ravi and Barb

Vision- Provide comprehensive digestive and liver health care Mission- Provide service and excellence

Programs Provided:

Breath Test

IBD Management

Chronic Hep C Treatment

Dietician Services

Emphasis on liver and more.

We are trying to engage staff, providers and community.

Fecal Transplant

Dr Ravi and Barb

We are ready to go. Barb collected data regarding where C-Diff is being found. Nursing homes? Hospital patients? In the next month we should be moving forward with this procedure.

Our New Website

Jerilyn

WWW.Cedarvalleygi.com

We are hoping these tools will educate the patients about our pratice, and provide education regarding services we provide. Prep videos will be on this site for patient reference. Office will begin using the videos to assist with instructing the patients. We are on IBD AGA Registery! Where our data will show our results. A colonoscopy scorecard will be sent to area providers detailing our quality measures.

What is Next?

- 1. Improving and stablizing staff
- 2. continuing focus on patient experience and education
- 3. Improve care coordination of the patient consults
- 4. Enhance DS process
- 5. Work closely with Allen administration through the budget process

Closing

Brooke