

## Ed Day

December 7, 2016

### Opening

Brooke

### Patient Portal Follow My Health

Sara from CVMS

Cedar Valley Medical Specialist (CVMS) combine 3 current programs into one. In 2016 the PQRS/MULM was a pass or fail for the program Follow My Health. And it measured all clinics. In 2017 the new program MACRA will have points. It will be for all providers it will take up to a year instead of 90 days in calculation. It is focused on Electronic Communications. Electronic Communications is classified as patients signing up for Follow My Health. Sara explained the three different marks when requesting the patient to sign up for the Follow My Health. Any of the marks will count as a point for the provider to contact the patient.

When patient signs in to their portal they will see the Welcome screen. They log in and can see upcoming appointment with a provider, Unread messages, Labs and medication list. The patient can view, print or fax the information.

When patients request an appointment it does not automatically schedule the appointment. It only generates the appointment. They can request, which will be sent to the ordering provider to tasks view. Message can be sent by patient, it will be sent to the provider he/she is seeing.

What the staff sees is in the tasks screen. Any time the nurses see a message they should respond in a timely manner and make a note in the

nurses note in the chart of the patient.

### **Functional Bowel Disorders**

**Jerilyn and Pat**

Functional Disorder- symptoms or problems with no anatomical abnormality. Symptoms include Diarrhea, Constipation, Bloating, Abdominal pain.

FODMAP diet is a tool in the arsenal.

### **Bowel Preps**

**Brooke, Leslie, & Elaine**

The goal to have everyone prepped for Colonoscopies is 5% or less.

We need to instruct patients the importance of being clear, drink plenty of fluids and to call us with any questions they may have.

Flex Sigs - instruct patients to do Miralax or Magnesium Citrate the night before.

Milk and Molasses enemias are used in the hospital. It works well as long as the patient can hold the liquid in for 20 minutes or longer.

This is a fairly safe procedure and the success rate of having this done is 88% for both children and adult.

When patients come to the office to have their procedure done, we need to make sure that the paper work is in order and have the Health history paper work filled out completely and correctly. They need a medication sheet attached with the paper work.

Once the patient is in the procedure area they will be asked to go to the bathroom to change, will be asked if they are cleaned out, get an IV started, have driver wait in the waiting room. Recovery is 30-45 minutes. Then the driver will be asked to come back to patients area and when patient is ready will be able to go home.

### **Compliance Reminders**

**Lisa, Brenda, Billie**

Time Out- need to be uniform! Everyone Stop and Listen. Someone will say the patients name, date of birth, allergies, procedure, and the provider that is doing the procedure.

Signing and pinking charts. Inpatient you need to sign off/pink the chart the same day. Patient with a biopsy you sign off/pink in 2-3 days.

Medication can not be left out. Keep your passwords to your self. Notes with patients name, date of birth need to be put away in a locked area. Computers that are up need to be in a locked screen.

**Volunteer for Ed Day**

**Barb**

Thanks to everyone that has volunteered and presented for Ed Day.

Want to welcome our new staff: Levi, Jen and Felicia who are all RN's. Want to congratulate Peggy for 25 years of service with Allen Memorial Hospital and DHC. Kelli is our new ARNP. Her new role will be some hospital and office visits. She will be in the clinic on Monday, Wednesday and Fridays. She will be at the hospital on Tuesday and Thursdays along with Dr. Alardin in Independence.

Effective Jan 3, 2017 triage areas will be changed. There will be three nurses that will be ten hour shifts.

The Christmas party will be December 21 at the Hilton Inn with picture taken promptly at 3:00 pm. We adopted a family for Christmas please give if can and there will be a couple of people shopping for the family. If anyone is interested in wrapping it will be done on that Saturday.

**Closing**

**Barb**

