# Allen Hospital
## PERFORMANCE IMPROVEMENT
## QUARTERLY TREND ANALYSIS

| Department: | DHC Logan | Reviewed By Director: | | Date: | |
|---|---|---|---|---|---|
| Completed By: | J. Miller RN, BSN, CGRN | Reviewed By President/CEO, VP: | | Date: | |
| Period of Report: | January 1, 2016- December 31, 2016 | Reviewed By QI: | | Date: | |

| INDICATORS/CRITERIA | TFA | JAN | FEB | MAR | QTR | APR | MAY | JUN | QTR | JUL | AUG | SEP | QTR | OCT | NOV | DEC | QTR | AVG |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 1. Patient/Family – Information about delays | <85 | 78.6 | 83.3 | 83.8 | 81.9 | 91.7 | 82.1 | 86.1 | 86.6 | | | | | | | | | |
| 2. Waiting time before procedure | <83 | 79.4 | 86.5 | 83.5 | 83.1 | 88.5 | 88.2 | 88.1 | 88.3 | | | | | | | | | |
| 3. Nurses concern for comfort | <92 | 89.7 | 90.6 | 95.1 | 91.8 | 93.3 | 97.1 | 97.5 | 96.0 | | | | | | | | | |
| 4. Helpfulness of phone personnel | <90 | 79.6 | 92.7 | 93.1 | 88.5 | 93.1 | 97.9 | 88.6 | 93.2 | | | | | | | | | |
| 5. Helpfulness of registration person | <90 | 85.9 | 86.5 | 92.1 | 88.2 | 94.0 | 92.7 | 87.5 | 91.4 | | | | | | | | | |
| | | | | | | | | | | | | | | | | | | |
| **QUALITY CONTROLS** | | | | | | | | | | | | | | | | | | |
| 6. Outdate checks monthly | <100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | | | | | | | | | |
| 7. Code Cart daily check | <100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | | | | | | | | | |
| 8. Control strip checks (Rapicide PA, Cidex) | <100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | | | | | | | | | |
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Benchmark:  All TFAs are a minimum of 90% or other approved value; patient safety which includes the National Patient Safety Goals is 100%.

1.  Attach this form to a copy of the completed quarterly Performance Improvement Summary Report.
2.  Submit the quarterly Performance Improvement Summary Report and Trend Analysis to your Director by Apr 15, Jul 15, Oct 15, Jan 15. The Director will review, sign, date, and forward to the President/CEO, CQO/CMIO, or Vice President.
3.  All documentation is saved on SharePoint Site.  Keep a copy in your department in the event that computers are down.